

Office of the Registrar of the Supreme Court of Canada's 2023-24 Departmental results report: At a glance

A departmental results report provides an account of actual accomplishments against plans, priorities and expected results set out in the associated [Departmental Plan](#).

- [Vision, mission, raison d'être and operating context](#)

Key priorities

The Office of the Registrar of the Supreme Court of Canada ('ORSCC')'s top priorities for 2023–24 were as follows:

- **Business Transformation:** to ensure that the necessary business processes and technologies are in place – or are being planned – to reduce the number of documents required to be filed in paper format, to transition to electronic processes within the Court, to create an electronic filing system that allows parties, whether they are represented or not, to e-file through a secure portal, to manage and preserve Court records in electronic format, to provide the general public with better access to Court information online, and to allow effective communication with counsel and litigants through multiple and secure digital channels.
- **Communications and Outreach:** to ensure that its communications and outreach strategies remain effective and continue to meet the evolving needs of Canadians. The Court now offers in-person and remote tours. The Court is also in the process of modernizing its website to make it even more accessible, open and transparent.
- **Security:** to ensure the Court's security profile which has many components, such as physical security, information technology security and business continuity planning, remains effective in mitigating security risks.
- **Facilities Management:** upholding the safety and functionality of the aging Supreme Court of Canada ('SCC') building by conducting proactive maintenance, efficient space utilization and compliance with environmental and safety regulations.

Highlights

In 2023-24, total actual spending (including internal services) for the ORSCC was \$48,361,825 and total actual human resources spending was 235. For complete information on the ORSCC's total spending and human resources, read the [Spending and human resources section](#) of the full report.

The following provides a summary of the department's achievements in 2023-24 according to its approved Departmental Results Framework. A Departmental Results Framework consists of a department's core responsibilities, the results it plans to achieve and the performance indicators that measure progress toward these results.

Core responsibility: The administration of Canada’s final court of appeal

Actual spending: \$31,247,610

Actual human resources: 150

Departmental results achieved

- Judges and parties are supported through effective court services and case management
- Public and stakeholders' awareness of the Court is increased through effective communication and outreach

In support of its Core Responsibility, the ORSCC’s results achieved in 2023–24 are:

- Effective case management services provided to the Court and litigants for all judicial proceedings brought to or decided by the Court;
- Maintaining effective communications strategies and continuing its outreach activities in order to support the Court in a context of increased interest in the cases and growing visibility of the Supreme Court of Canada;
- Concentration of business transformation initiatives on the re-design of the SCC website;
- Increasing access to judicial information for the public through various means of communications;
- Continuation of enhancements to the Court’s overall security posture both in terms of physical security and informatics, as well as to ensure a safe and healthy work environment;
- Planning of the building rehabilitation and managing the pressures related to the aging building facilities.

More information about [the administration of Canada’s final court of appeal](#) can be found in the ‘Results – what we achieved’ section of the full departmental results report.